



Terminal Handling Charges

Effective from 1st April 2026

In the air,
on the ground,
by your side.

A photograph of a large industrial warehouse interior, showing high ceilings, metal beams, and various equipment like a yellow crane and pallets. The image is partially obscured by a blue diagonal overlay on the left side.

dnata.com

Export Charges

1. Process and handling only

Loose

▼ Per kilo	17.60p
▼ Minimum	£37.71

Unitised

▼ Type 1 – 6	£81.38
▼ Type 7 – 9	£71.33
▼ Rebuild or re-contour shipper-built ULDs	£182.23

Optional Export Charges

2. Security charges (All cargo/mail including transhipments)

▼ X-ray security screening (per kilo)	25.14p
▼ Minimum	£29.85
▼ All other methods of security screening (per kilo) (LHR only. Other stations on request)	25.14p
▼ Minimum (LHR only. Other stations on request)	£125.67

Note: Shipments which are subject to x-ray screening and an additional method of security screening will attract charges for both security screening services.

3. Amendment of an air waybill at the request of an agent, shipper or carrier

▼ After receipt at airport of departure	£55.30
▼ Following an irregularity found by the carrier or his agent, resulting in an incorrectly rated air waybill, volume or tariff	£107.46

4. Standard charge for checking dangerous goods and pharmaceuticals on each presentation for export

▼ Per air waybill (or HAWB) with up to 3 UN numbers and 10 pieces	£78.45
▼ For each individual UN number entry/additional piece	£6.92
▼ Dry ice and/or Biological substance - Category B, Substance A	£47.50
▼ Dangerous goods in excepted quantity	£47.50
▼ Radioactive material in excepted quantity	£47.50
▼ Lithium batteries excepted (ELI/ELM)	£47.50
▼ Undeclared dangerous goods administration fee	£207.73
▼ Pharma Time and Temperature sensitive health care	£47.13
▼ Pharma Handling per kilo COL +2°C to +8°C/ CRT +15°C to +25°C / ACT = Active container	8.17p
▼ Pharma Handling minimum COL +2°C to +8°C/ CRT +15°C to +25°C / ACT = Active container	£11.62

5. HUM - Human Remains

£126.00

6. Live animal check

▼ Per consignment	£65.35
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7. Live tropical fish check

▼ Per consignment	£35.83
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8. NES entries

▼ Per entry	£53.41
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9. Storage

All cargo per 100 kilos or part thereof, per day or part thereof

▼ Commencing 24 hours before flight departure	£28.29
▼ Commencing 48 hours before flight departure	£56.56
▼ Commencing 72 hours before flight departure	£94.50

10. Air waybill fee

▼ May be applied in accordance with IATA resolution 512c	£23.89
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11. Data capture entries (Including ICS entries)

▼ Full entry (per entry or HAWB)	£14.77
▼ Electronic entry (per entry or HAWB)	£9.11

12. Processing, labelling

▼ Per package	£8.17
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13. Handling and security coverage

All deliveries and collections for the vault need to be made airside

▼ Vault handling and security coverage for VAL cargo and section 1, 2 and 5 (as defined by the TACT rules)	£270.84
▼ Use of vault (LHR only) requested by the agent, shipper or carrier (per kilo)	18.23p
▼ Minimum	£39.60
▼ UK - VAL storage - Free period of 12 hours from delivery thereafter per day per 100kgs or part thereof	£56.55
▼ Vault opening hours on request, charge for out of hours	POA

14. Vulnerable cargo handling - per shipment

£50.27

15. Providing proof of delivery in writing at the request of the agent, shipper or carrier

£45.87

16. Documentation charges/print-outs

▼ Duplicate/retrospective issue of movement certificate	£44.61
▼ Charge to print amended CSD's	£23.89

17. Sight fee and witness attendance

▼ Per person, per hour or part thereof	£52.84
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18. Issuance of T1 documentation

£88.61

CHARGES ARE SUBJECT TO ALTERATION WITHOUT NOTICE

All charges published herein may be increased consistent with any extra time, work or expense involved and will be assessed upon the chargeable weight on the air waybill (master or house) or in instances where consignments are split for customs entry purposes per entered part of each consignment. All charges are stated in Great British Pounds.

Import Charges

1. Process and handling only

▼ All cargo (including perishables and through HAWBs received as part of a consolidation) (Loose per kilo)	35.20p
▼ Unitted per net kilo	26.40p
▼ Minimum (Loose/Unitted)	£62.84

Optional Import Charges

2. Storage Charges

All cargo per 100 kilos or part thereof, per day for General/Vulnerable Cargo/Ullage cage & Cold room

▼ After 24 hours	£28.28
▼ After 48 hours	£56.55
▼ After 72 hours	£94.50

Note: Storage charges commence at 23.59 on the day following status 1 being set. When an import consignment is cleared and delivered in split lots upon request or received as manifested part shipments, storage charges are applied to each part consignment with any appropriate minimum applied. Status 1 shall be calculated on the original MAWB status 1 date and not an amended date as a result of HAWBs being created after the original MAWB record. No amendment shall be made to storage charges where there are delays in collection and clearance caused by parties outside the control of dnata. For shipments that require BI to the agents ERTS facility the status 1 date will always be the date used to calculate storage.

3. Processing of bank delivery orders £38.97

4. Border inspection post (BIP) charges

Consignments which are removed to the approved border inspection post will be charged to the importer or the importer's agent

▼ Transport charges per consignment	Cost + 10%
▼ BIP facility applicable tariff charge	Cost + 10%
▼ DEFRA inspection charges will be invoiced direct by DEFRA	DEFRA + 10%

5. Live animals to the animal reception centre (ARC) – LHR only

Consignments of live animals, which are removed to the ARC, will be charged to the importer or the importer's agent

▼ Transport charges per consignment	Cost + 10%
▼ ARC and DEFRA inspection charges	Cost + 10%
▼ Transport to AQS provided by dnata - per kilo	11.62p
▼ Transport to AQS provided by dnata - minimum	£87.16

6. Customs input entries (CIE)

▼ Customs clearance on behalf of consignee	£60.33
▼ TED Effected on behalf of an importer or agent. Communication charge per entry (IMP)	£25.14
▼ Inter Airport Removal (IAR)	£25.14
▼ Discharge of import NCTS documentation	£15.09

7. Handling and security coverage

▼ Use of vault (LHR only) requested by the agent shipper or carrier (per kilo)	18.23p
▼ Minimum	£39.60
▼ UK - VAL storage free period of 12 hours from arrival, thereafter per day per 100kgs or part thereof	£56.55
▼ Vault opening hours on request, charge for out of hours	POA
▼ Vault handling and security coverage for VAL cargo and sections 1, 2 and 5 (as defined by the TACT rules)	£270.84

Note: Requested by the agent, shipper or carrier as requiring special security measures including Section 5 (per consignment)

8. Vulnerable cargo handling per shipment £50.27

9. Pharmaceutical Handling

▼ Pharma Time and Temperature sensitive health care	£47.13
▼ Pharma Handling per kilo COL +2°C to +8°C / CRT +15°C to +25°C / ACT = Active container	8.17p
▼ Pharma Handling minimum COL +2°C to +8°C / CRT +15°C to +25°C / ACT = Active container	£11.62

10. HUM - Human Remains £126.00

11. Fire blanket cover handling – (per blanket) £77.70

12. Charges collect fee

5.5% of freight and all other charges
▼ Minimum £20.74

13. Sight fee and witness attendance

▼ Per person, per hour or part thereof	£52.84
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14. Providing proof of delivery in writing at the request of the agent, shipper or carrier £45.87

15. Data capture entries (including ICS entries/ ACI/PLACI)

▼ Full entry (per entry or HAWB)	£14.77
▼ Electronic Entry, per entry or HAWB (including AWB scans)	£9.11
▼ Non receipt automated FFM	£19.95
▼ Non receipt automated AIS truck arrival	£9.11

All of the charges published are for UK customs clearance and ground handling services for dnata and handled carriers.

CHARGES ARE MINIMUM AND SUBJECT TO ALTERATION WITHOUT NOTICE.

All imports can be subject to HM Customs Duty, Excise and VAT (the charges being dependent upon the type and value of the goods).

Should there be any queries; reference should be made to the HM Customs Manual, volumes 1, 2, 3.

Import charges are levied for processing handling and warehousing of cargo up to the point of HM Customs clearance and delivery and are mandatory. Export charges are levied for the processing, handling and warehousing of cargo, and are mandatory.

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